

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of August 31, 2013

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,045,774**
- Average started per month: **11,190²**
- Completed to date: **978,080**
- Average completed per month: **10,433²**

- **Households**

- Number of households found potentially eligible for at least one program: **958,366**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$200.10**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **836,421 (543,566 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,080,230**
- Average started per month: **32,650²**
- Submitted to date: **1,410,258**
- Average completed per month: **22,882²**
- Full applications: **1,371,928**
- Applications with just filing date: **38,330**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,066,468**
 - Priority Service Eligible: **444,392**
 - Not Priority Service Eligible: **622,076**
- Health Care: **632,100**
- Family Planning Waiver: **314,849**
- Child Care: **2,708**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

Report My Changes³ (RMC)

• Reports

- Started this month: **12,730**
- Submitted this month: **8,946**

Renew My Benefits

• Renewals

- FoodShare: **9,057**
- Health Care: **3,974**
- Family Planning Waiver: **1,369**
- Child Care: **1,109**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare Only: **7,037**
- Child Care Only: **1,075**
- Both FoodShare and Child Care: **8,112**

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **216,390**
 - Percentage of ACCESS logins in Spanish: **0.38%**
- Total number of times users logged in to CMB: **194,053**
 - Total number of distinct users who logged in to CMB: **74,689**
 - Total number of repetitive CMB logins by users: **119,364**

- **Expired Applications**

- Total applications that expired this month: **7,669**
 - Percentage of expired applications that were Spanish applications: **1.41%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.63%**
- Households who completed the change report in Spanish: **0.27%**
- Households who completed Screener in Spanish: **0.24%**

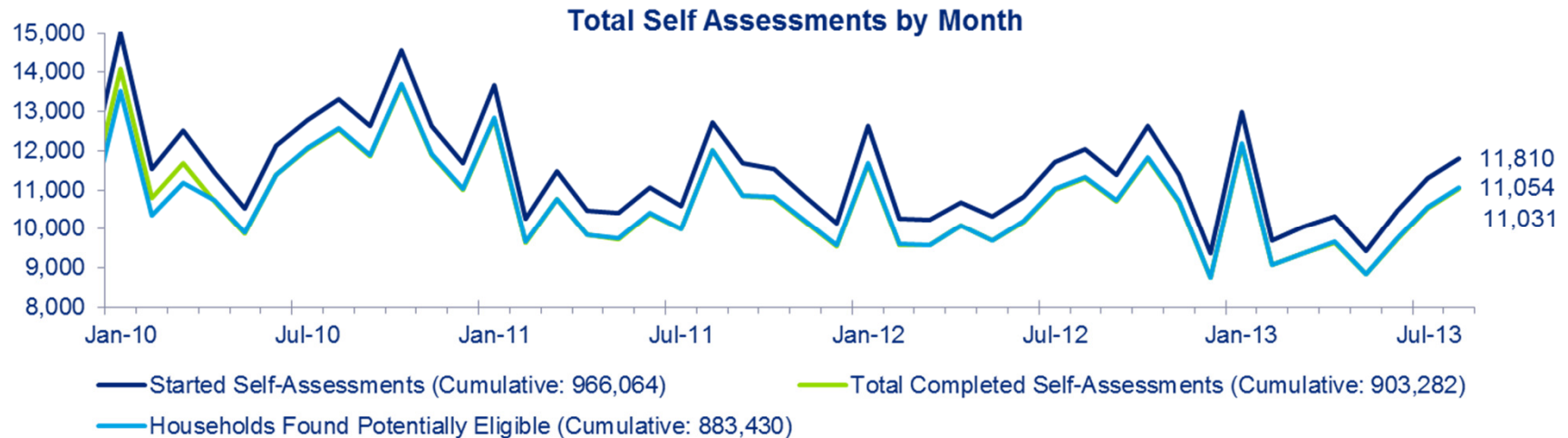
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of August 31, 2013

AIE Self Assessment Statistics



Average self assessments started per month: **11,190**

Average self assessments completed per month: **10,433**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

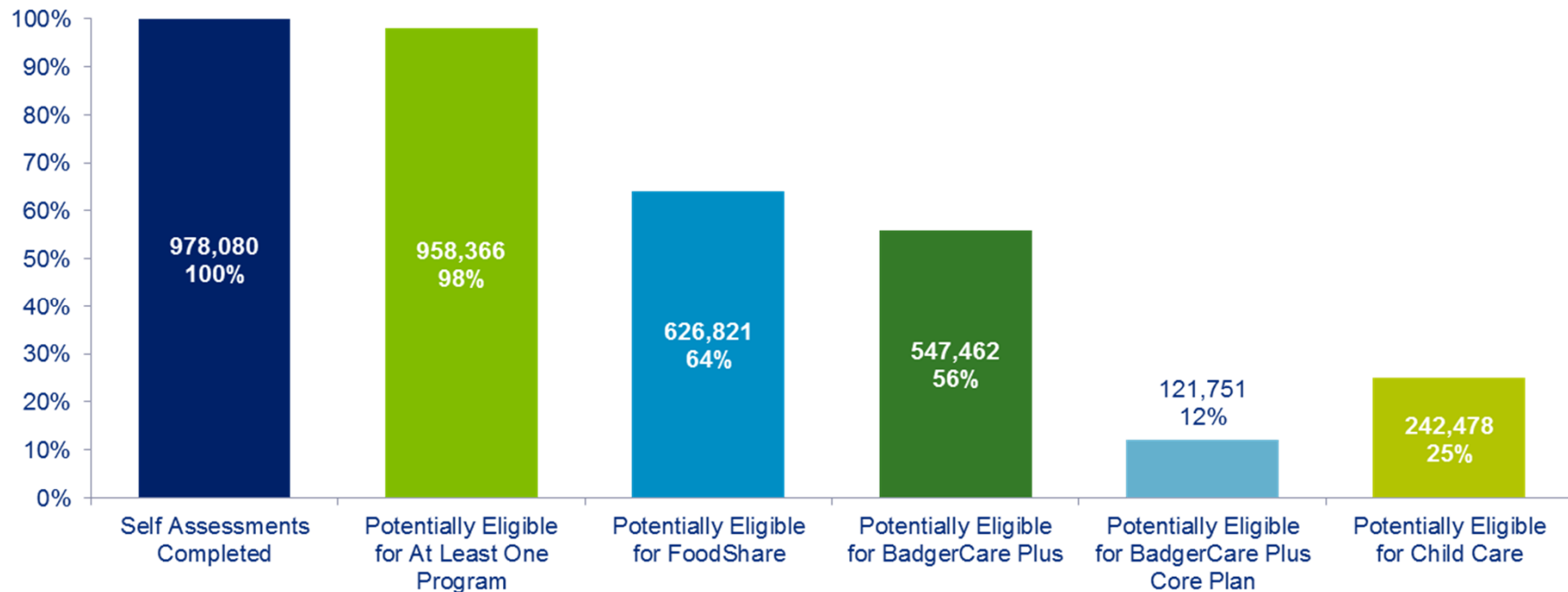
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$200.10**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	July 2013	August 2013	Total to date
FoodShare	08/2004	65%	64%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	53%	54%	56%
BadgerCare Plus Core Plan	06/2009	18%	18%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	15%	12%	10%
Family Planning Waiver	12/2004	94%	94%	71%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	1%	1%
SeniorCare	08/2004	10%	7%	7%
Child Care	01/2010	49%	51%	25%
Women, Infant and Children (WIC)	12/2004	22%	21%	24%
School Meals/Summer Food Service	12/2004	52%	53%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	66%	65%	66%
Medicare Part D	07/2005	12%	11%	10%
Tax Credits	12/2004	67%	66%	68%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	75%	74%	59%
Life Insurance	01/2010	98%	99%	47%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,123
Ashland	4,053
Barron	8,691
Bayfield	2,666
Brown	40,947
Buffalo	2,117
Burnett	2,343
Calumet	5,780
Chippewa	12,063
Clark	4,458
Columbia	9,666
Crawford	2,780
Dane	90,842
Dodge	14,214
Door	3,675
Douglas	7,968
Dunn	9,283
Eau Claire	21,323
Florence	744
Fond du Lac	15,413
Forest	1,794

County/Tribe	Count
Grant	8,159
Green	6,693
Green Lake	2,638
Iowa	3,460
Iron	1,177
Jackson	3,252
Jefferson	13,377
Juneau	6,411
Kenosha	33,418
Kewaunee	2,216
La Crosse	21,299
Lac Courte Oreilles	0
Lafayette	2,379
Langlade	2,855
Lincoln	4,522
Manitowoc	10,811
Marathon	22,087
Marinette	7,855
Marquette	2,728
Menominee	829
Milwaukee	175,436

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,036
Oconto	10,027
Oneida	7,408
Outagamie	30,991
Ozaukee	10,216
Pepin	1,172
Pierce	5,939
Polk	8,087
Portage	12,702
Price	2,275
Racine	31,880
Richland	3,254
Rock	37,338
Rusk	2,834
Sauk	11,633
Sawyer	2,591

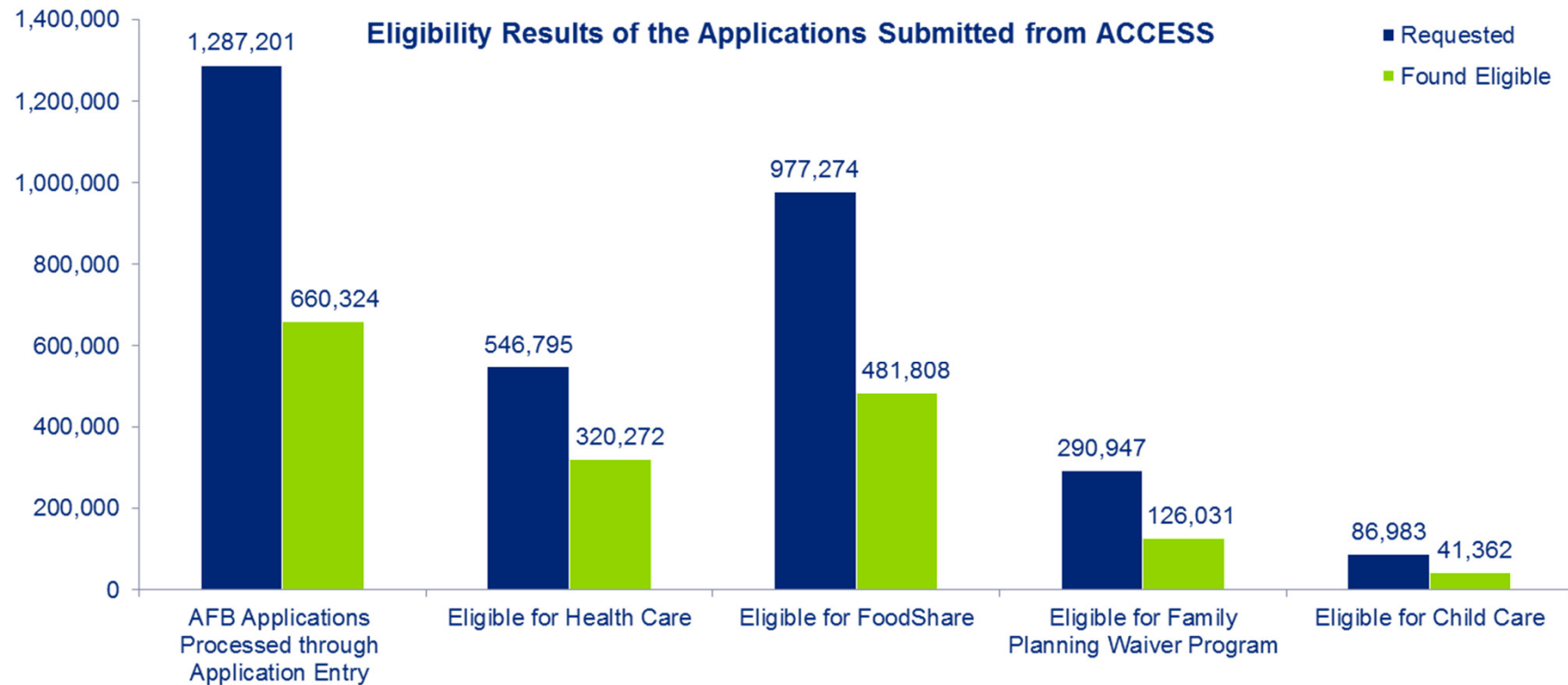
County/Tribe	Count
Shawano	6,890
Sheboygan	18,339
St. Croix	14,735
Taylor	2,619
Trempealeau	4,201
Vernon	4,594
Vilas	3,705
Walworth	18,321
Washburn	2,947
Washington	17,548
Waukesha	47,237
Waupaca	8,100
Waushara	3,872
Winnebago	27,583
Wood	14,749
Unknown	66,406

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of August 31, 2013

CARES/AFB Eligibility Results



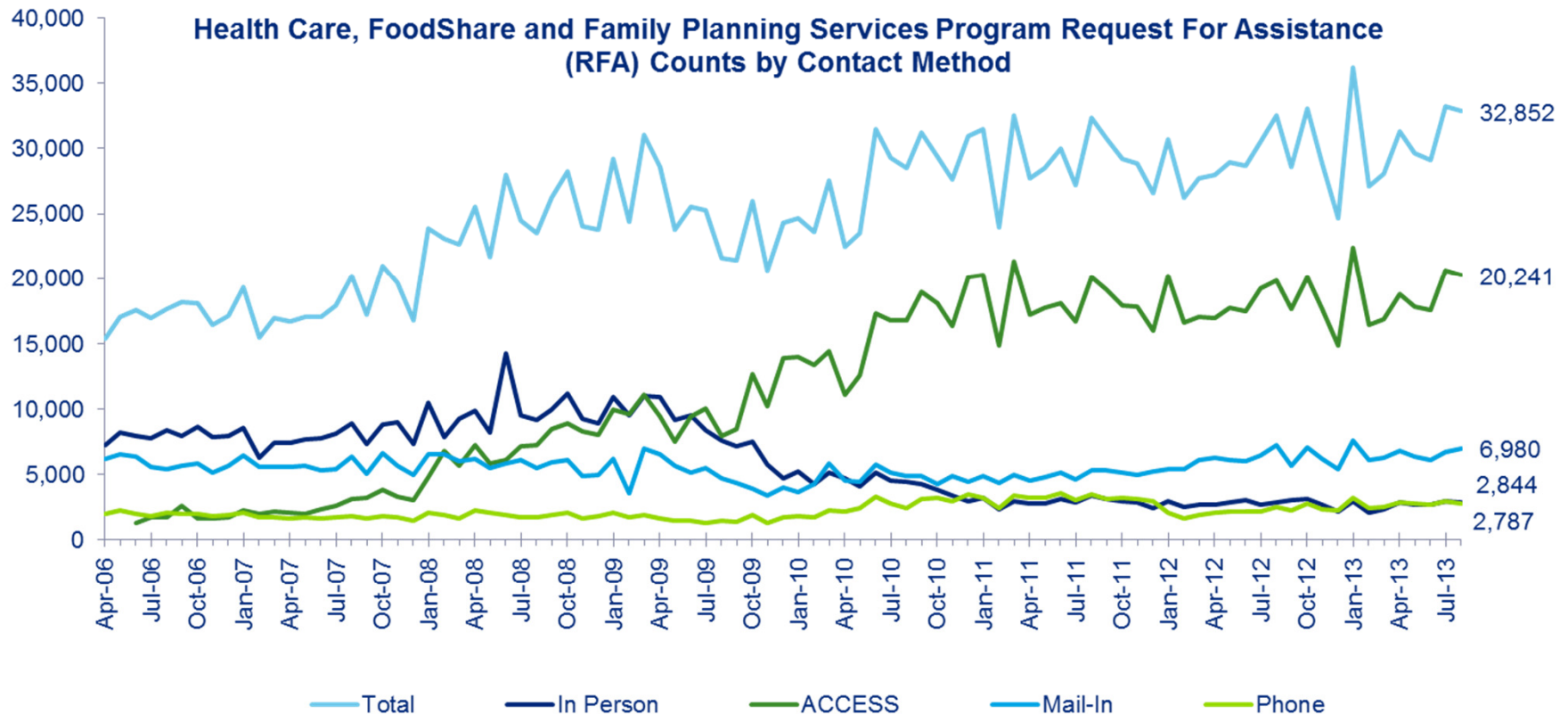
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,080,230**
- Average started per month: **32,650¹**
- Submitted to date: **1,410,258**
- Average completed per month: **22,882**
- Full applications: **1,371,928**
- Applications with just filing date: **38,330**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,202**

- **Applications Submitted by Program**

- FoodShare: **1,066,468**
 - Priority Service Eligible: **444,392**
 - Not Priority Service Eligible: **622,076**
- Health Care: **632,100**
- Family Planning Waiver: **314,849**
- Child Care: **2,708**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.07%**
- Applied with the help of a friend or family member: **0.42%**
- Applied with the help of a staff person or volunteer at an agency: **0.65%**
- Authorized representative applied: **0.57%**
- Legal Guardian applied: **0.18%**
- Power of Attorney applied: **0.08%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$241.68**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **245,817**
- Number of applications that requested an in person interview: **452,443**
- Number of applications that did not answer: **400,431**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.96%**
- I work during regular business hours: **10.52%**
- I have limited transportation or difficulty getting to the office: **13.33%**
- I have school or training during regular business hours: **3.55%**
- I am caring for another person in my household: **1.50%**
- I do not have child care: **5.27%**
- I am not comfortable going to the local agency: **3.04%**
- I am ill and unable to go to the local agency: **0.83%**
- There is severe weather in my area: **0.22%**
- Other: **2.98%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **27**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **27**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	2,654
Ashland	2,346
Bad River	235
Barron	8,180
Bayfield	1,619
Brown	39,169
Buffalo	1,149
Burnett	1,849
Calumet	4,866
Chippewa	7,978
Clark	3,117
Columbia	8,039
Crawford	2,154
Dane	82,257
Dodge	12,313
Door	1,581
Douglas	5,524
Dunn	7,785
Eau Claire	14,373
Enrollment Services Center	363,487

County/Tribe	# of Submitted Applications
Florence	580
Fond du Lac	15,047
Forest	685
Grant	5,592
Green	4,487
Green Lake	1,875
Ho-Chunk Nation	2
Iowa	2,081
Iron	463
Jackson	1,685
Jefferson	9,678
Juneau	4,556
Kenosha	36,978
Kewaunee	1,461
La Crosse	26,370
Lac Courte Oreilles	0
Lac du Flambeau	49
Lafayette	268
Langlade	1,524
Lincoln	2,087

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Manitowoc	3,270
Marathon	9,362
Marinette	19,931
Marquette	6,325
Menominee	2,344
Menominee Tribe	759
Miles	270,920
Milwaukee	85,555
Monroe	5,586
Oconto	5,108
Oneida	5,849
Oneida Nation	470
Outagamie	23,835
Ozaukee	7,762
Pepin	585
Pierce	9,141
Polk	7,836
Portage	10,547
Potawatomi	23
Price	808

County/Tribe	# of Submitted Applications
Racine	36,054
Red Cliff	103
Richland	1,753
Rock	32,359
Rusk	2,260
Sauk	9,492
Sawyer	1,687
Shawano	5,720
Sheboygan	16,340
Sokaogon	93
St. Croix	14,053
St. Croix Tribe	5
State	2
Stockbridge-Munsee	129
Taylor	2,545
Trempealeau	3,231
Vernon	2,199
Vilas	2,273
Walworth	17,349
Washburn	1,883

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	13,155
Waukesha	38,594
Waupaca	7,246
Waushara	2,627
Winnebago	23,880
Wisconsin	1
Wood	13,065
Total (Submitted to date)	1,410,257

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of August 31, 2013

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,702
Ashland County	547
Badriver Tribe	149
Barron County	3,924
Bayfield County	336
Brown County	17,807
Buffalo County	244
Burnett County	1,246
Calumet County	2,176
Chippewa County	5,263
Clark County	602
Columbia County	3,910
Crawford County	1,270
Dane County	30,359
Dodge County	5,348
Door County	1,694
Douglas County	3,769
Dunn County	3,702
Eau Claire County	8,582
Enrollment Services Center	25,212
Florence County	172

County/Tribe	Count
Fond du Lac County	7,611
Forest County	278
Grant County	3,166
Green County	2,122
Green Lake County	1,214
Iowa County	1,339
Iron County	194
Jackson County	377
Jefferson County	5,395
Juneau County	2,219
Kenosha County	17,903
Kewaunee County	1,010
La Crosse County	19,087
Lac Courte Oreilles Tribe	22
Lac du Flambeau	315
Lafayette County	908
Langlade County	1,838
Lincoln County	864
Manitowoc County	4,715
Marathon County	9,461
Marinette County	3,516

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Marquette County	1,151
Menominee County	589
Menominee Tribe	-
Miles	144,172
Milwaukee County	31,303
Monroe County	866
Oconto County	2,670
Oneida County	3,105
Oneida Tribal Council	630
Outagamie County	10,201
Ozaukee County	3,879
Pepin County	140
Pierce County	2,263
Polk County	3,447
Portage County	4,920
Potawatomi	10
Price County	307
Racine County	18,563
Redcliff Tribe	137
Richland County	1,226

County/Tribe	Count
Rock County	15,294
Rusk County	463
Sauk County	4,718
Sawyer County	522
Shawano County	3,006
Sheboygan County	7,852
Sokaogon Tribe	64
St. Croix County	5,020
Stockbridge-Munsee Tribe	100
Taylor County	408
Trempealeau County	519
Vernon County	471
Vilas County	359
Walworth County	8,117
Washburn County	1,421
Washington County	7,286
Waukesha County	18,027
Waupaca County	4,168
Waushara County	1,557
Winnebago County	11,327

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	1,935
Wood County	19,785
Total	543,566

Source data: ACCESS

Types of Changes Reported to Date Cumulative

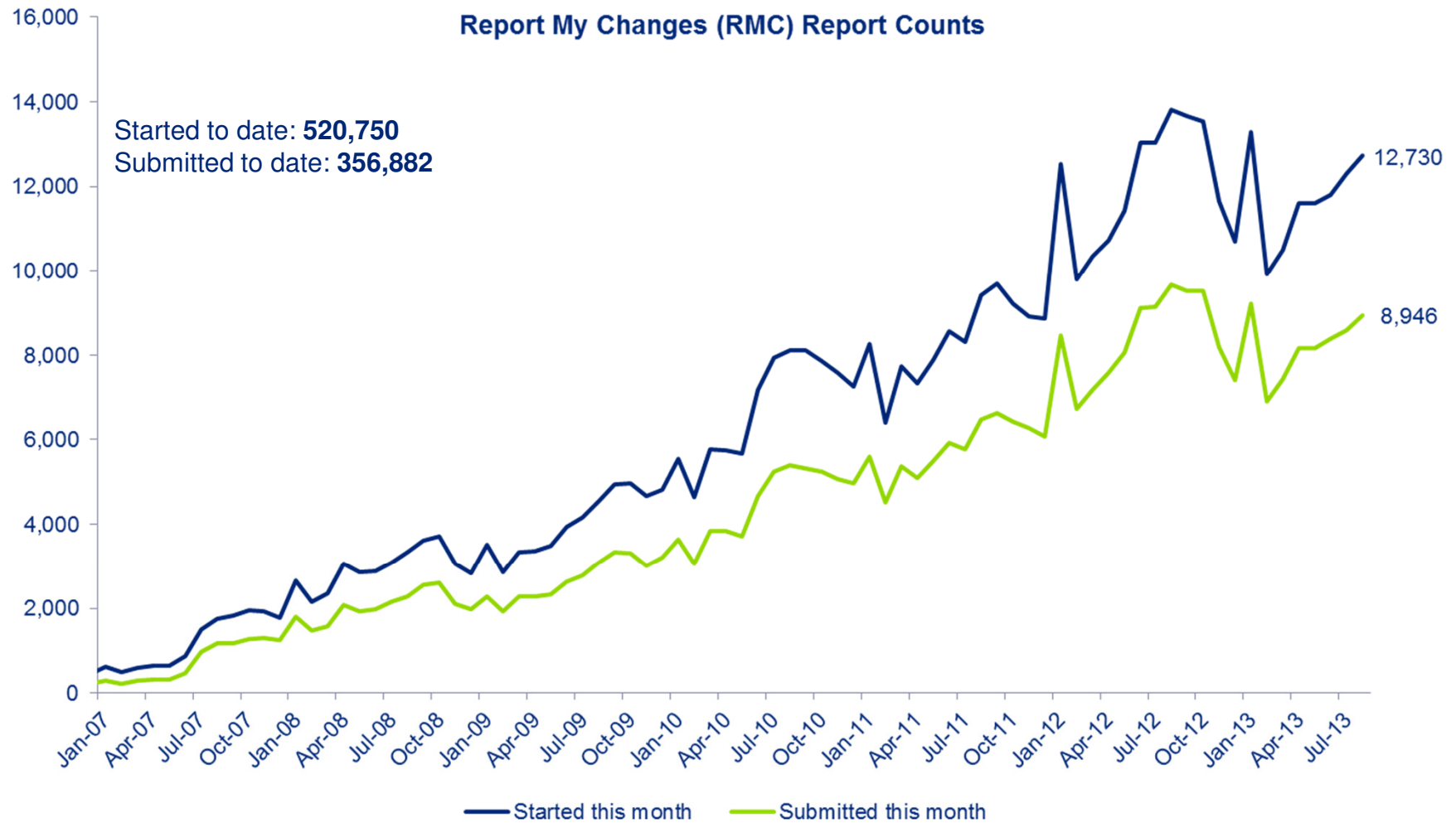
Change Type	Count
Change in address and/or phone number	127,456
Someone moved into household (person add)	34,551
Someone moved out of household	33,037
Someone died	702
Someone got married	5,813
Someone got divorced	580
Someone became pregnant	15,148
Someone's pregnancy ended	7,862
Someone became disabled	5,140
Someone started a type of job or employment	62,518
Someone changed a type of job or employment	35,479
Someone ended a type of job or employment	82,169

Change Type	Count
Someone started a type of unearned income	12,778
Someone changed a type of unearned income	19,024
Someone ended a type of unearned income	29,628
Someone added a new type of utility	99,868
Someone stopped paying a type of utility	12,607
Someone added a housing expense	33,636
Someone changed a housing expense	49,307
Someone ended a housing expense	9,967

1. These values are life-to-date counts

2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,334
Ashland County	303
Badriver Tribe	24
Barron County	2,049
Bayfield County	137
Brown County	13,725
Buffalo County	171
Burnett County	587
Calumet County	1,220
Chippewa County	3,347
Clark County	700
Columbia County	2,544
Crawford County	792
Dane County	22,710
Dodge County	3,907
Door County	639
Douglas County	1,678
Dunn County	2,124
Eau Claire County	4,398
Enrollment Services Center	23,768

County/Tribe	Count
Florence County	43
Fond du Lac County	5,090
Forest County	125
Grant County	1,392
Green County	1,092
Green Lake County	494
Iowa County	692
Iron County	70
Jackson County	271
Jefferson County	2,692
Juneau County	1,522
Kenosha County	10,878
Kewaunee County	434
Lac du Flambeau Tribe	8,363
La Crosse County	66
Lac Courte Oreilles Tribe	0
Lafayette County	376
Langlade County	727
Lincoln County	517
Manitowoc County	2,658

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marathon County	6,030
Marinette County	1,657
Marquette County	607
Menominee County	199
Menominee Tribe	-
Miles	92,679
Milwaukee County	27,458
Monroe County	1,488
Oconto County	1,838
Oneida County	1,392
Oneida Tribal Council	253
Outagamie County	8,988
Ozaukee County	2,555
Pepin County	110
Pierce County	1,264
Polk County	1,714
Portage County	2,630
Potawatomi	-
Price County	115
Racine County	11,951

County/Tribe	Count
Red Cliff Tribe	37
Richland County	687
Rock County	10,806
Rusk County	210
Sauk County	3,760
Sawyer County	312
Shawano County	1,898
Sheboygan County	4,779
Sokaogon Tribe	13
St.Croix County	3,648
State Level Agency — CAPO	-
Stockbridge-Munsee Tribe	26
Taylor County	140
Trempealeau County	508
Vernon County	474
Vilas County	251
Walworth County	7,046
Washburn County	755
Washington County	3,924
Waukesha County	10,285

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

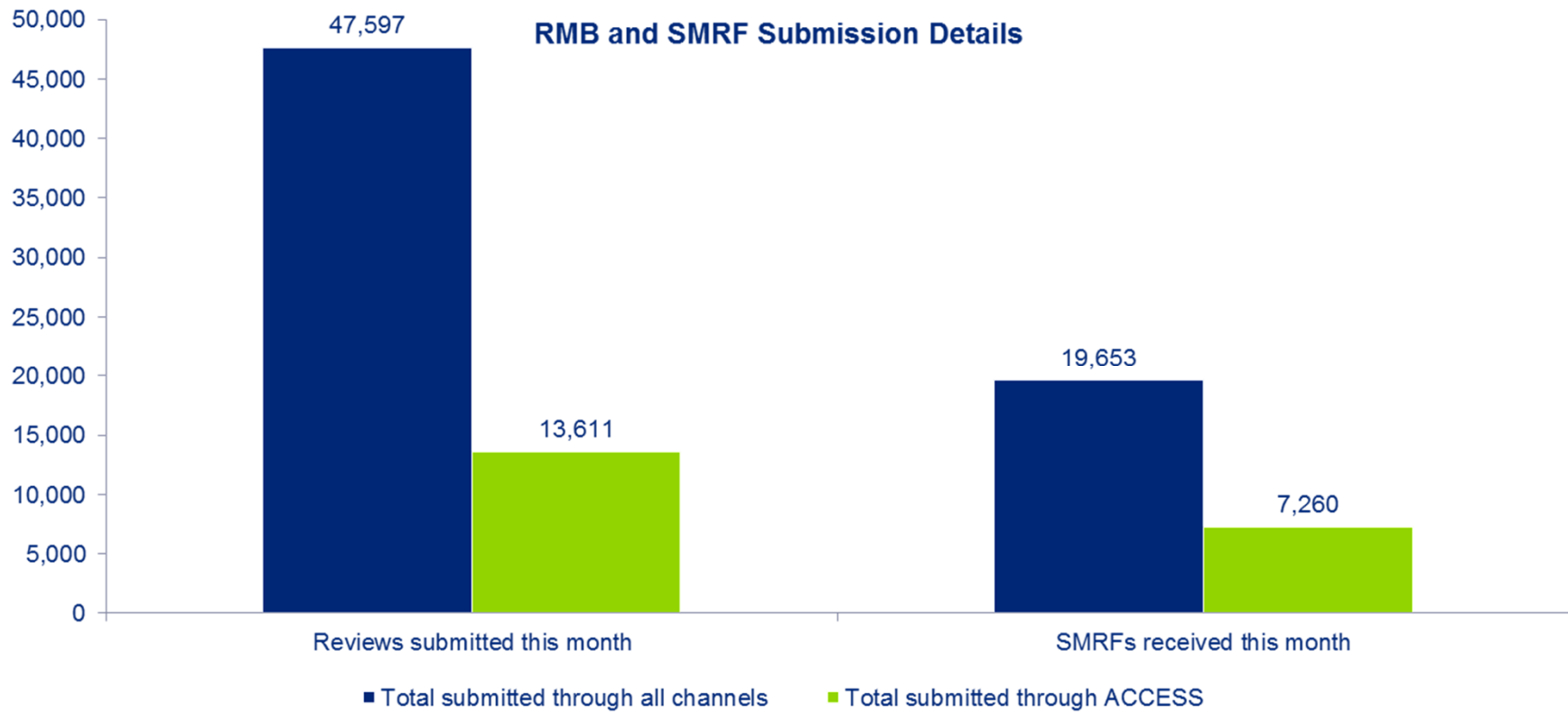
County/Tribe	Count
Waupaca County	2,723
Waushara County	794
Winnebago County	7,198
Wood County	9,788
Wisconsin	-
Manually Processed	228
Total	356,877

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of August 31, 2013

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **534,861**
- Average completed per month: **12,439¹**

- **Renewals Submitted by Program**

- FoodShare: **9,057**
- Health Care: **3,974**
- Family Planning Waiver: **1,369**
- Child Care: **1,109**

- **SMRF Statistics**

- Submitted to date: **168,707**
- Average completed per month: **6,777¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **6,185**
- Child Care Only: **223**
- Both FoodShare and Child Care: **852**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,032	490
Ashland County	559	130
Badriver Tribe	62	26
Barron County	2,823	1,031
Bayfield County	391	35
Brown County	11,258	4,852
Buffalo County	242	40
Burnett County	1,037	374
Calumet County	1,808	485
Chippewa County	5,893	1,403
Clark County	1,186	130
Columbia County	3,610	1,121
Crawford County	951	265
Dane County	22,129	9,196
Dodge County	3,579	1,514
Door County	1,245	435
Douglas County	3,224	1,168
Dunn County	3,082	985
Eau Claire County	7,786	2,353
Enrollment Services Center	50,255	8,301

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Florence County	99	14
Fond du Lac County	7,671	2,083
Forest County	255	77
Grant County	2,870	674
Green County	1,793	613
Green Lake	778	288
Iowa County	1,258	362
Iron County	215	35
Jackson County	401	53
Jefferson County	5,687	1,449
Juneau County	1,888	678
Kenosha County	14,284	5,632
Kewaunee County	779	291
La Crosse County	16,033	4,815
Lac Courte Oreilles Tribe	1	0
Lac du Flambeau Tribe	193	74
Lafayette County	763	213
Langlade County	1,540	436
Lincoln County	983	160
Manitowoc County	3,293	1,280

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Manually Processed	51	15
Marathon County	7,118	2,583
Marinette County	2,271	853
Marquette County	840	347
Menominee County	400	161
Menominee Tribe	-	-
Miles	173,529	53,630
Milwaukee County	28,413	12,670
Monroe County	1,468	219
Oconto County	1,933	692
Oneida County	2,574	693
Oneida Nation	241	139
Outagamie County	6,107	2,610
Ozaukee County	3,996	1,013
Pepin County	146	24
Pierce County	1,706	514
Polk County	2,739	854
Portage County	4,277	1,260
Potawatomi	6	1
Price County	280	37

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Racine County	11,462	5,872
Red Cliff Tribe	65	34
Richland County	777	333
Rock County	13,297	4,609
Rusk County	388	58
Sauk County	4,283	1,461
Sawyer County	583	140
Shawano County	2,301	809
Sheboygan County	6,463	2,433
Sokaogon Tribe	24	9
St. Croix County	4,125	1,204
Stockbridge-Munsee Tribe	37	14
Taylor County	421	57
Trempealeau County	904	96
Vernon County	808	104
Vilas County	539	56
Walworth County	8,748	2,818
Washburn County	1,232	447
Washington County	7,424	1,903
Waukesha County	18,786	4,309

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	3,891	892
Waushara County	1,045	393
Winnebago County	8,091	3,223
Wisconsin (state level agency — CAPO)	-	-
Wood County	18,146	5,558
Total (submitted to date)	534,871	168,708

1. These values are life-to-date counts
Source data: ACCESS